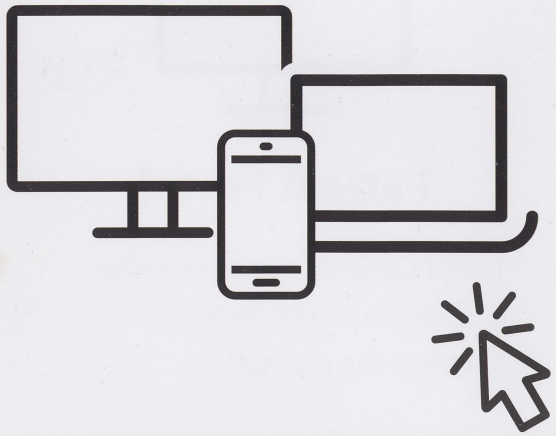
The Patient Portal and Smartphone App

Use your smart device and computer to access your medical records using the Carson Medical Group patient portal and device apps.



Get Web Enabled Today!

Carson Medical Group

Carson City • Minden • Reno

Family Medicine	775.882.1324
Obstetrics & Gynecology	775.883.3636
Pediatrics	775.885.2229
Ear, Nose &Throat	775.884.3687
CMG Plus- Walk-in Clinic	775.283.4004
Senior Wellness Plus	775.283.5085

CarsonMedicalGroup.com

Manage Your Healthcare Using the Patient Portal & Smart Device App

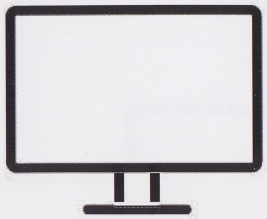
Carson Medical Group

Web Portal & Apps Features

	Patient Portal	Apps
Secure Messaging	●	●
Refill Requests	●	●
Lab Results	●	●
Appointment Reminders	●	●
Medication Reminders		●
Link Multiple Specialists		●
Link Multiple Family Members		●
Book an Appointment	●	●
PIN Code Quick Login		●
Medication and Allergy List	●	●
Connect Trackers (i.e. Fitbit)	●	●
Directions to the Office	●	●
Online Payments	●	
Visit Summaries	●	●
Patient Education	●	
Health Questionnaires	●	
Billing Statements	●	
Update Account Information	●	
Request Referrals	●	●
View Referral Information	●	
QR Code In-Office Check In		●
Immunization history	●	

Need Help?

If you need assistance, please visit CarsonMedicalGroup.com or call us.



Patient Portal

1. Visit CarsonMedicalGroup.com
2. Click the *Patient Portal* Icon
3. Follow the prompts

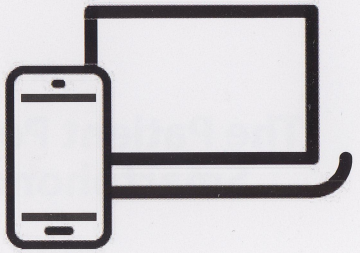
First time visiting the Portal?

Activate your account by:

- Visiting CarsonMedicalGroup.com
- Clicking the *Patient Portal* Icon
- Clicking *Enroll Now* and
- Following the step-by-step instructions and verification process

Visit our website for a step-by-step video showing you how to activate your account.

Carson Medical Group



Easy-to-use Apps!

Healow is the Patient Portal for your phone! Enjoy different apps for different stages of your life.

Note: You will need to create a Patient Portal account through our website before using the Healow Apps.

Download the Free **Healow App** from the **App Store** or **Google Play**

Search for CMG by entering our practice code: **ABJDAA**

Enter Your User Name and Password
(It is the same as your Patient Portal user name and password.)

Create a PIN code to quickly and securely login in the future